



DATE: March 11, 2020
TO: Member Credit Unions
FROM: Larry Eisenhauer, President/CEO
RE: COVID-19 (Coronavirus) Preparedness Communication

Millennium Corporate is taking the COVID-19 (Coronavirus) situation very seriously. Provided below is a summary of our preparedness measures.

- We are closely monitoring and reviewing updates from federal, state, and local agencies and will follow guidance from health officials.
- We are also monitoring vendor preparedness.
- The Millennium Corporate Business Continuity Plan specifically addresses pandemic situations. A summary of the plan is available on the Millennium Corporate website - www.millenniumcorporate.org > Communications > Contingency Resources page.
 - This plan is tested on a regular basis.
 - This plan includes staff working remotely.
 - Should a situation arise whereas staff will need to work remotely, there will be no change to the manner in which your staff contacts the Operations Department or other Millennium Corporate personnel.
 - Data security and privacy issues have been considered and addressed for Millennium staff who may be called upon to work remotely.
- The primary communication channels we rely upon to communicate with our members today will be the channels used during a business contingency situation - the Millennium Corporate website (www.millenniumcorporate.org), email and telephone.

At this time, our currently scheduled events, including the 2020 Annual Meeting (April 23rd-24th) in Kansas City, MO, and the Nosh & Network events will be held, as planned.

Our combined safety will drive future decisions as we navigate the COVID-19 situation. We will keep you apprised of updates to our plans, should conditions change.