

FRB Shortens Day-Of Currency Ordering Window

Millennium Adds Day-Before Option

That's right, the Federal Reserve Bank (FRB) is shortening the day-of currency ordering window. So, we are adding a new day-before ordering window to give you even more time to place your order!

Short story long...The FRB previously announced it will permanently modify their cash order deadline to best support financial institutions, armored carriers and FRB Cash Depot operators by shortening the ordering timeframe by **2 hours**. The change was scheduled to occur in April 2020 but along came COVID-19 and all attention was collectively focused on meeting cash demand during the pandemic, prompting the FRB to postpone implementation of their shortened day-of ordering window update until further notice. That notice recently arrived and the FRB is moving forward with the deadline change.



In response, Millennium Corporate will make the following changes to coreCONNECT and our processes to best serve our members.

- The coreCONNECT cash order deadline will change from noon to **10:00 AM (Central Time), daily**.
- To accommodate this new deadline of 10:00 AM (CT), coreCONNECT has been enhanced to allow orders to be placed the afternoon prior, opening up the ordering window by multiple hours.
- Late orders, ones not entered by the new 10:00 AM (CT) deadline, must be called in to the Member Service Department. All late orders are subject to Late Order Fees, are handled on a case-by-case basis, and fulfillment is not guaranteed.

Read more about this critical time change and how it impacts your credit union on **PAGE 3!**

Back-2-Backr's Fall Webinars Dates

Jot these dates down **NOW** for two upcoming events you can't miss!

October 14

Part 3 of 4 - Navigating 2020
Brought to you by AIM

AND

October 22

Accessible & Secure - Is Your Website
Up to Speed?
Hosted by SmartSource Solutions

Here's The Scoop...

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No Planes, Trains or Masks CUBG Hosts Virtual Educational Conference

Registration is officially open for CU Business Group's **power-packed** 2020 National Business Services Conference - **October 28-29!**



This virtual event has something for everyone, seriously. In addition to becoming virtual, this year's conference has another **NEW EXCITING TWIST** - a focus on much-needed training to help deepen the knowledge and comfort level for all team members. **Full Team Pricing** - it's a new thing - the credit union pays one fee for unlimited access!

Attend and you'll hear from **top** speakers in the industry - Todd Harper, NCUA Board Member, Mike Schenk, CUNA Economist, and attorneys Nema Dagbandan and Melissa Martorella of Geraci Law Firm.

Mountain America, Envista and Point West credit unions will share **success** stories!

And, understanding, these tough economic times, CUBG has also discounted registration fees.

We can't continue to gush like this (it's quite exhausting) - go see for yourself why you must attend!

Visit www.cubg.org to learn more and REGISTER!

Oh, Oh, Domino Heartland's Got Talent

In support of the Heartland's Got Talent (Virtual Talent Show), Millennium Corporate, along with assistance from a young, aspiring technical wizard, created the **Oh, Oh, Domino** video. Credit unions from all over the state submitted videos to help fund-raise for the Heartland Credit Union Charitable Foundation.

Fundraising has its challenges in the virtual world and if you're able, we ask that you support the HCUCF by making any donation you can. Monies raised benefit our credit union family in Kansas and Missouri.

What a talented bunch of Heartland folks, with kids and dogs, to boot!

Go to heartlandcua.org/talent, scroll to the Talent Categories, sit back, and be **wow'd!**



Pumpkin Spice & ACH Register Your ACH Contacts

It's time for Pumpkin Spice everything and to register your ACH Contacts with NACHA!

All financial institutions (FIs) participating in the ACH Network have until **October 30, 2020**, to register contact information with NACHA for personnel or departments responsible for ACH operations and fraud/risk management. To do so, simply pop on over to the Risk Management Portal on the NACHA website (and be sure to do so on Chrome, Firefox or Edge). The registry is available to registered FIs, ACH Operators, and Payment Associations to use in addressing and resolving ACH operations and risk management situations.

Learn more and register at www.nacha.org.

Bon Voyage, Judy! Ah, Retirement

Judy Kampsula started work with the League Services Corporation of the Kansas Credit Union Association in February 1991 and became a Kansas Corporate employee 6 years later. Judy was the VISA Card Services Manager for MemServe, a credit union service organization, who provided credit card services to credit union owners and program users until earlier this year when Mem-Serve merged with LSC Card Services in Illinois.



A luncheon was hosted at Millennium Corporate earlier this month in honor of Judy's years of service and in celebration of her retirement.

Good luck, Judy!

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These changes take effect **September 23, 2020**. Because we are adding a new ordering window the day prior to order day, orders to be placed on Wednesday, September 23, 2020, can be placed starting at 2:00 PM CT on the afternoon of Tuesday, September 22, 2020, until 10:00 AM CT on Wednesday, September 23, 2020.

Refer to the table below for clarified ordering windows and deadlines.

Current Ordering Window	New Ordering Windows	New Ordering Windows
Ordering Day	Day Before Ordering Day	Ordering Day
8:00 AM-12:00 PM CT	Beginning at 2:00 PM CT	Ending at 10:00 AM CT

Please share this time sensitive news with all your staff that have responsibilities for ordering currency in coreCONNECT and contact an Account Specialist with questions or needs at **800.721.2677, option 1** or email memberservice@millenniumcorporate.org.

First Day

Nolan Cates Join IT Department

No joke, today is Nolan's first day and we're beyond excited to welcome him to the fold!

Nolan attended Kansas State University and received his A.A.S. Information Networking Technology degree from Manhattan Area Technical College in December 2019.

Nolan worked as a Help Desk Technician at KSU in Manhattan for 3 years and most recently was employed with Iconic IT as a Project Technician. Nolan will work with Kip Poe to support the IT needs of Millennium Corporate and our staff.

Welcome, Nolan!

Nolan can be reached at nolan@millenniumcorporate.org or 800.721.2677 ext. 135.



90 Years & Counting

3Q Anniversaries

Nolan may have just joined the team but the years continue to rack up for many others. Combined, the third quarter anniversaries equal 90 years of credit union service, and that's just the third quarter ones. **Congrats** and **thank you**, to each, for their continued contributions and years of service!

Kent Gleason - 30

Kitty Gray - 21

Bob Jewett - The Big 1!

Loretta Nettleton - 6

Heather Seiler - 32

Be Part of Something Millennium Partners with Filene Research Institute

Millennium Corporate recently formed a new partnership with Filene Research Institute and we'd like to introduce you, in case you haven't met.

Filene Research Institute is a nonprofit, independent think and do tank for the consumer finance industry. Together, Filene and their thousands (plus one - Millennium Corporate!) of supporters seek progress for credit unions and their members by turning questions into research, research into ideas, and ideas into action. (www.filene.org)

"Supporting Filene benefits everyone - members, credit unions, and Millennium Corporate. We're proud to be a Filene Innovator and we look forward to tapping into the knowledge and know-how afforded us through our partnership."
Circe Gleeson, Marketing

Through this new partnership we'll be doing some research of our own, investigating methods to capitalize on and share what we learn with you, our credit union partners.

• • • • • Fall-iday Schedule • • • • •

Millennium will close for the following Federal holidays

Columbus Day | Monday, October 12
and
Veterans' Day | Wednesday, November 11

Regular business hours will precede and follow each closure. Currency and Coin orders and deliveries may be impacted by these closures. Please contact an Account Specialist with questions or needs at memberservice@millenniumcorporate.org or 800.721.2677 option 1.

Put Your Feet Up

Check out the HCUA CU Swap Facebook Page

It's nearly impossible to kick back at the end of a long day and rest your heels on the edge of the desk you don't have. Or perhaps you're in need of a bookcase or two to hold all those training manuals. Maybe you're desperate to file away all the material taking up space on the corner of your desk. Look no further—we've got you covered and at a great price, too, **FREE**.

We recently posted some **FREE** furniture on the Heartland Credit Union Association (HCUA) CU Swap Facebook page. Simply, request to join the group, (You'll be approved lickety split. I was.), and there you'll see pictures of an entire office set-up, that's available to any credit union, should you need it.

Take a piece or take it all, you choose. And if you need multiple matching pieces, just ask. And did we mention it's all **FREE**?

Dimensions and details are available by emailing marketing@millenniumcorporate.org.

That's The Scoop...

Questions or Suggestions?

Email marketing@millenniumcorporate.org | 800.721.2677